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ANNUAL REPORT  
FOR THE CALENDAR YEAR 1969

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THE HUMAN RIGHTS BRANCH

Human rights complaints were received by the Branch during 1969 (see heading under "Statistics"). There were as well several of inquiries from individuals who dropped by the office or telephoned seeking advice, or information concerning, a variety of grievances which were rather removed from the boundaries of this Branch's activities. Mid 1968 saw the Human Rights Branch move into the area of apartment house accommodation and a number of successfully resolved complaints relate to this particular category. The Branch is now beginning to receive a small number of complaints pertaining to age discrimination; suggesting that this might be an area of future legislative concern. One complaint of a somewhat unusual nature was received against the query regarding age which appeared on application for marriage forms. The issue of offensive questions on government forms was referred to the Attorney General's Department; and, at least in this one instance governing marriage forms, the offending question was subsequently dropped.

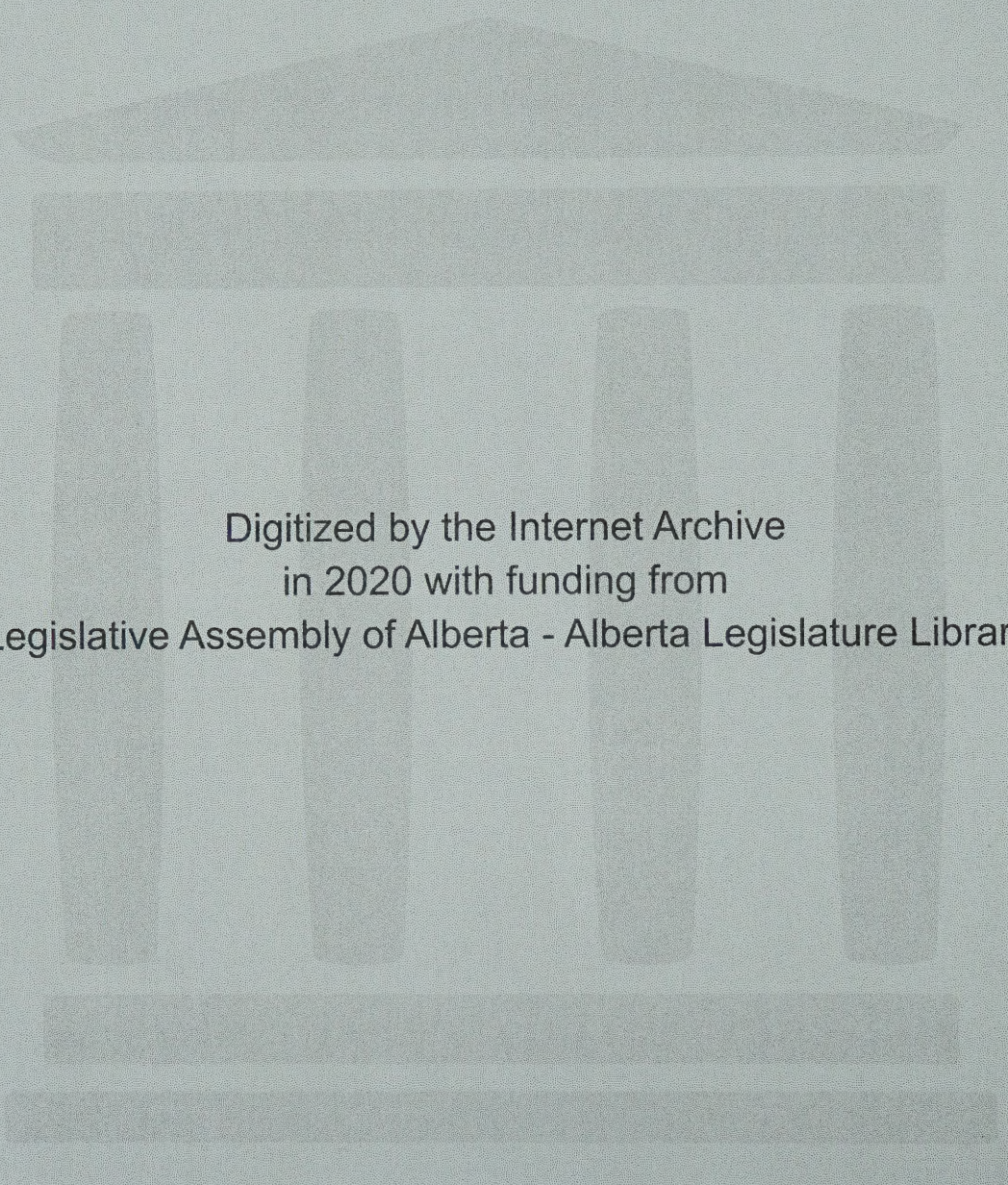
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Another highlight of the year past was the development, in conjunction with the Citizenship Branch, Department of the Secretary of State, of program material for high school students dealing with problems of intergroup relations. Designed in operation at a greater depth than anything previously attempted in the Branch's program and intended to stimulate positive attitude change, this normally six day program made use of psychological tests, sensitively exercises, films, discussions, role playing, and allowed with an unbroken dialogue with minority group persons. Results exceeded expectations and the program is presently undergoing refinement with the object in mind of producing a program guide that will enable teachers to themselves implement such a program and thus relieve the Branch staff from a completely novel open time and resources, and at the same



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SUMMARY OF THE OPERATIONS OF THE HUMAN RIGHTS  
BRANCH FOR THE CALENDAR YEAR 1969.

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Apparently increasing public awareness of the Human Rights Branch's existence achieved a corresponding rise in both the number of complaints brought to the Branch's attention and the number of requests for programs of an educational nature from the larger Albertan community.

Seventy-eight complaints were received by the Branch during 1969 (see breakdown under "Statistics"). There were as well scores of inquiries from individuals who dropped by the office or telephoned seeking redress for, or information concerning, a variety of grievances which were rather removed from the boundaries of this Branch's activities. Mid 1969 saw the Human Rights Branch move into the area of apartment house accommodation and a number of successfully resolved complaints relate to this particular category. The Branch is now beginning to receive a small number of complaints pertaining to age discrimination; suggesting that this might be an area of future legislative concern. One complaint of a somewhat unusual nature was directed against the query regarding race which appeared on application for marriage forms. The issue of offensive questions on government forms was referred to the Attorney-General's Department; and, at least in this one instance governing marriage forms, the offending question was subsequently dropped.

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time permit the program to be conducted on an expanded basis. An article describing the program and its effects and authored in part by the Human Rights Officer recently appeared in a national publication.

The campaign aimed at the removal of discriminatory items on application for employment forms in use in this Province continued apace; while addresses, workshops, radio interviews, etc., demanded their usual places on the activity agenda. Requests from students and other interested parties for literature and general information continued to be filled. The committee established upon the recommendation of the Minister of Education the year previous for the purpose of reviewing school texts in order to remove materials considered detrimental to Native persons, and upon which both the Human Rights Administrator and the Human Rights Officer sat, terminated its work in the month of April. A number of suggestions were offered for deletion from the lists for courses of study, and a set of criteria for evaluating materials was formulated and forwarded to the Minister of Education along with a number of other pertinent recommendations.

The Human Rights Administrator and the Human Rights Officer took part in the Third Conference of Canadian Administrators of Human Rights Legislation which this year was held in Ottawa. Two brief papers, one highlighting developments within this jurisdiction, the other delineating the handling of cases involving persons of Native ancestry, were delivered by the Alberta delegation. The Human Rights Administrator was asked to serve on a committee to discuss future objectives and direction of this colloquy of governmental human rights agencies in Canada.

The Branch staff continued to play a supportive role in relation to the Alberta Human Rights Association - a key voluntary citizens' group active in this field of social betterment. Particular efforts were put forth in assisting the Alberta Human Rights Association to stage its annual conference, Human Rights - Alberta - Phase III, which, according to newspaper reports, was highly instrumental in making members of the Edmonton public more human rights conscious. The Branch now feels that as this citizens' organization is beginning to function as originally intended, this agency may now disengage from the active role that we have been called upon to play in the past.

Also during the past year, we supported the efforts of an ad hoc citizens' committee born of a concern over the issue of housing discrimination and which consequently embarked upon a study of the attitudes of Edmonton landlords towards renting to persons of Native ancestry. We were particularly interested in the findings of this survey since the Human Rights Branch has now ventured into the field of non-public accommodation.

An informal seminar conducted with government personnel trainees sparked the realization that one relatively untouched area of need



remains; that of employment of minority group persons - especially, in this area, of Canadian Natives. Thus, we are now exploring with the University of Alberta's Department of Extension and various Native organizations the possibility of jointly sponsoring some sort of intensive residential workshop program which would help create an expanded appreciation of the situation on the part of those in industry and commerce who are involved in the development and the administration of personnel policies. If feasible, it is hoped that such a program will be conducted some time in the autumn of 1970.

1. Formal Complaints (Registered by Affected Party)	12	12
2. Informal Complaints (Registered by Third Party)	27	17
Total Number of Complaints Registered	39	29
1. (a) Formal Complaints Settled	7	
(b) Formal Complaints Pending	1	
(c) Formal Complaints Beyond Jurisdiction of the Act - No Further Action Taken	16	20
(d) Formal Complaints Beyond Jurisdiction of the Act - Referred to More Appropriate Authority	10	
2. (a) Informal Complaints Settled	4	7
(b) Informal Complaints Pending	1	
(c) Informal Complaints Beyond Jurisdiction of the Act - No Further Action Taken	3	
(d) Informal Complaints Beyond Jurisdiction of the Act - Referred to More Appropriate Authority	4	
<u>COMPLAINTS RELATING TO RACIAL ETHNIC OR RELIGIOUS ISSUES</u>		
Native	20	11
Boys	1	
Central European	1	
French Canadian	1	



S T A T I S T I C S

COMPLAINTS RECEIVED - 1969.

1. Formal Complaints (Registered by Aggrieved Party)	<del>61</del>	62
2. Informal Complaints (Registered by Third Party)	<del>17</del>	18
Total Number of Complaints Registered	<del>78</del>	80
1. (a) Formal Complaints Settled	24	
(b) Formal Complaints Pending	8	
(c) Formal Complaints Beyond Jurisdiction of the Act - No Further Action Taken	<del>19</del>	20
(d) Formal Complaints Beyond Jurisdiction of the Act - Referred to More Appropriate Authority	10	
2. (a) Informal Complaints Settled	<del>6</del>	7
(b) Informal Complaints Pending	2	
(c) Informal Complaints Beyond Jurisdiction of the Act - No Further Action Taken	5	
(d) Informal Complaints Beyond Jurisdiction of the Act - Referred to More Appropriate Authority	4	

COMPLAINTS RELATED TO RACIAL,  
ETHNIC OR RELIGIOUS GROUP

Native	30	31
Negro	9	
Central European	4	
French Canadian	2	



Phillipino	1
East Indian	1
Oriental	1
Anglo Saxon	1
Church of God	1
Unspecified	<del>28</del> 29

COMPLAINTS REGISTERED IN AREAS OF:

Employment	<del>29</del> 30
Public Accommodation	<del>5</del> 6
Public Services	15
Apartment Accommodation	8
Other Non-Public Accommodation	4
Miscellaneous	17

LITERATURE DISTRIBUTED

<u>Title</u>	<u>Number of Copies (Figures Approx.)</u>
The Alberta Human Rights Act	937
The Alberta Human Rights Act and the Employer	1,664
The Alberta Human Rights Act and Managers of Hotel, Motels, Restaurants, Theatres and Places of Entertainment	1,375
The Alberta Human Rights Act and the Individual (English)	5,567
The Alberta Human Rights Act and the Individual (Cree)	202
The Alberta Human Rights Act and the Individual (Chinese)	2



The Alberta Human Rights Act and the Individual (Czechoslovakian)	51
The Alberta Human Rights Act and the Individual (French)	64
Human Rights Placard	148
Human Rights Display Scroll (Framed)	54
Human Rights Display Scroll (Unframed)	306
Human Rights Kit	1
Let's Take a Look at Prejudice (Part I)	116
Let's Take a Look at Prejudice (Part II)	116
The Roots and Causes of Prejudice	116
Prejudice - A Spiritual Pestilence	116
Race, Ignorance and Discrimination	116
Discrimination, What It Does To Man	116
Royal Bank Newsletter (January Issue)	16
UNESCO - Courier	16
Fair Employment Laws in Canada	15
Is Your Productivity Being Undermined?	15
Human Rights in Canada	16
Human Rights Review	15
Citizen	5
The Rabbit Brothers	6
Universal Declaration of Human Rights	2
No. 7 Treaty	1
The B.N.A. Act (Excerpts)	1
The Time It Is	16
Do Parents Teach Prejudice?	3
The Gentle People of Prejudice	3



Indians of the Prairie Provinces	3
Let's Take a Look At Prejudice and Discrimination	16
<i>HUMAN CONCERN</i>	<i>9700</i>

RADIO PARTICIPATION OF  
HUMAN RIGHTS BRANCH PERSONNEL

Number of Programs	2
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SPEAKING ENGAGEMENTS

<u>Number of Engagements</u>	<u>Total Audience</u>
25	2,093

HUMAN RIGHTS PROGRAMS

<u>Number of Programs</u>	<u>Number of Participants</u>
25	785

EXTENDED WORKSHOPS

<u>Number of Workshops/Sessions</u>	<u>Number of Participants</u>
5/30	154



LEGISLATION

The following is a brief outline of Chapter 52 of the 1969 Statutes of Alberta - an Act to amend The Human Rights Act - assented to May 7th, 1969 and which came into force July 1st, 1969.

Discrimination was prohibited in the matter of rental of a self-contained dwelling unit in a building which contains three or more such rental units because of the race, religion, colour, ancestry or place of origin of the persons involved.

The section prohibiting discrimination in employment was amended to the effect that an employee was now protected from discrimination not only because of his own race, religion, colour, ancestry or place of origin but also because of the race, religion, colour, ancestry or place of origin of any other person with whom he might be associated.



Appr. No. 1714      Amount Expended  
Particulars      Final      Sept. 30, 1969  
Estimates      1970 to 1971

B. Expenses

Estimates 1969 to 1970	Proposed Estimates 1970 to 1971	Final Estimates	Amount Expended Sept. 30, 1969
Accountable Advances	100.00	100.00	
Advertising			
Automobile Purchase			
Automobile (Equip. other than for trav.			
Contracts and Agreements	100.00	100.00	141.50
Entertainment Expenses	800.00	800.00	
Fees & Commissions			
(Include Convention Registration)	200.00	200.00	14.27
Freight, Express & Cartage			
Furnishings, Equipment & Tools			
Maintenance in Homes & Schools	6,000.00	6,000.00	738.99
Materials & Supplies (Admin.)			
Materials & Supplies (Const.)	10.00	10.00	14.35
Miscellaneous Expenses	2,000.00	2,000.00	527.72
Postage	1,200.00	1,200.00	879.18
Rentals	10.00	10.00	
Repair & Maintenance (Equip. & Tools)	50.00	50.00	13.24
Repair & Maintenance (Office Machines)	20,980.00	14,980.00	6,288.77
Salaries	350.00	350.00	28.57
Telephone & Telegraph			
Transportation (Payment of)			
Travel Exps. other than Pub. Servants	10.00	10.00	
Travelling Expenses of Public Servants	6,000.00	6,000.00	731.21
(Include Car Expenses)			
Tuition (Payment of)	10.00	10.00	
Utilities			
Wages			
TOTAL	\$ 35,750.00	31,820.00	9,377.90
REVENUE:	See Misc. 1702		

Increase or decrease in staff -  
Give details:



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